Vidyo is an award-winning company whose products are used by industry heavyweights in healthcare, banking, government, and retail. We've been in business for 10 years, are profitable, have active investors who believe in our mission, and have an aggressive product roadmap that will challenge you as a designer.

# About the position

Have you used video conferencing and team collaboration tools that were unintuitive, uninspired, or downright painful? Did you think — did you *know* — that you could do better? We do, and we need a Senior UX Designer to help us set the standard for realtime team collaboration.

Reporting to our UX Lead, this role's primary functions are to conduct research and create useable experiences across our extensive product line. You'll collaborate with product managers to help flesh out strategy and requirements, then use whatever tools are at your disposal — from sketches on a napkin to functional prototypes — to convey your ideas. A solid visual design background is welcome, but not a requirement. (We're also looking for an amazing visual designer. Know anyone?) Once the design is finalized, you'll work closely with engineering and QA to ensure that everything is rendered faithfully onscreen and behaves as expected.

### A new product line with unique design challenges

We just released version 1.0 of our new desktop video conferencing client, but it's only the first of many products in our next generation product line, Vidyo Neo. In addition to our desktop client, Vidyo Neo includes native mobile apps and large screen room systems. You'll contribute in meaningful ways to all these interfaces, establishing a consistent user experience across our entire portfolio of products.

Thanks to our industry-leading technology, Vidyo can support use cases that others can't, so we have complex design challenges you won't see anywhere else. Our platform can accommodate thousands of simultaneous video conference participants using devices ranging from phones and tablets to large, multi-screen dedicated room systems. Vidyo Neo is far more than just another video chat app, and it'll be your job to help solve these significant challenges.

### Marquis customers with high expectations

Not many designers get to work on software used every day at Mozilla, Bloomberg, and Philips (and some other big names we can't mention, but guarantee you know and probably love). Our customers have high expectations from our new product line and your work will be seen and experienced by millions of users around the world.

#### **About You**

We're interested in your broad experience and diverse portfolio, so whether you have an HCI degree or are self-taught with exceptional natural talent, we want to hear from you. It's your work that matters.

### General qualifications include:

- Senior-level UX design experience (5+ years) with a varied portfolio detailing design challenges you've faced and how you went about solving them
- Diverse examples of digital products you've worked on, including desktop apps, mobile apps, and/or web sites
- Expertise in one or more industry standard wireframe tools (OmniGraffle, Balsamiq, Sketch) and prototyping tools (InVision, UXPin)
- Good communication skills with an ability to convey your thought process and justifications for your design decisions

## Beneficial, but not required:

- A good blend of UX/IA (most important) and visual design (secondary)
- Development experience (you won't be writing production code, but understanding what you're asking of a developer when you design a solution is always nice)
- Experience designing complex transactional interfaces, especially video conferencing or collaboration tools

A strong portfolio with UX design examples is mandatory — not just screenshots of final products, but artifacts that demonstrate your design process and problem solving skills.

Please send your resume along with a link to your online portfolio to <a href="mailto:careers@vidyo.com">careers@vidyo.com</a>, referencing **UX** in the subject line.